



KATWA COLLEGE
(Affiliated to the University of Burdwan)

Principal's Office,
P.O.: Katwa, Dist.: PurbaBardhaman, West Bengal, PIN: 713 130, India.
Mobile: +918101078393
॥विद्ययाविन्दतेऽमृतम्॥

KATWA COLLEGE
(Affiliated to the UNIVERSITY OF BURDWAN)
Principal's Office
KATWA - 713130
PURBA BURDHAMAN
Mobile No. - +91 8101078393
E-mail : katcoll2009@gmail.com
Website : www.katwacollege.ac.in

GRIEVANCE REDRESSAL CELL

MEMBERS

NAME	
Dr. Nirmalendu Sarkar (Principal)	<i>NS Sarkar</i>
Dr. Dinesh Maity (Convenor)	<i>Dinesh Maity</i>
Dr. Arkapratim Changdar	<i>Arkapratim Changdar</i>
Dr. Shampa Dutta	<i>Shampa Dutta</i>
Md. Sariful Islam	<i>Md Sariful Islam</i>
Rakhi Dutta	<i>Rakhi Dutta</i>
Subhasree Sana	<i>Subhasree Sana</i>
Mita Roy Brahmachari	<i>M. Brahmachari</i>
Siuli Mandi	<i>Siuli Mandi</i>
Saikat Mallick	<i>Saikat Mallick</i>
Monalisa Majhi	<i>Monalisa Das Majhi</i>

Fore stated all are members of Grievance Redressal Cell, Katwa college.

In academic session 2019-2024 total 93 applications have been submitted which all were addressed accordingly within 72 hours from application submission.

In session 2019-2020 there were 10 applications.

In session 2020-2021 there were 12 applications.

In session 2021-2022 there were 6 applications.

In session 2022-2023 there were 5 applications.

In session 2023-2024 there were 59 applications.

NS Sarkar
Principal
Katwa College
Katwa, Purba Bardhaman

Signature of the IQAC Coordinator

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GRIEVANCE REDRESSAL CELL						
ACADEMIC SESSION (2019-2024)						
KATWA COLLEGE						
Session 2019-2020						
No.	Date of Application	Cause of Application	Nature	Complainant	Action Taken	Date of Addressing
1	24.08.2019	Admission and Counseling Related issue	Offline	Chitra Chanda	Referred to Admission Committee	27.08.2019
2	19.09.2019	Cycle lost from Cycle Stand	Offline	Iffat Ara Begum	New Cycle has been provided by the Principal of Katwa College	21.09.2019
3	20.09.2019	Practical Exam related issue of two students of sem-II	Offline	Students of Sem-II	Matter forwarded to exam sub committee for consideration and resolved by the exam committee by allowing	21.09.2019
4	20.09.2019	Payment Slip Issue	Offline	Chatra Sansad	Amount refunded and	21.09.2019

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					action taken	
5	25.09.2019	Cleanliness of College Ground	Offline	Chatra Sansad	Matter forwarded to the college authority and appropriate action was taken	27.09.2019
6	16.11.2019	Bengali Dept Syllabus Completion issue	Offline	Students of Sem-II	Referred to the Bengali Dept for taking special lectures	09.11.2019
7	16.12.2019	Reschedule of Sem-I Examination	Offline	Chatra Sansad	Issue was Referred to the Exam Committee for reconsider and rescheduling	19.12.2019
8	03.01.2020	Reschedule of Internal Examination of sem 1,3 and 5	Offline	Samik Ghosh	Issue was Referred to the Exam Committee for reconsider and rescheduling	06.01.2020
9	21.01.2020	Money Refund for Admission Cancellation	Offline	Mampi Biswas	Rs.15000 was refunded to the concerned	24.01.2020

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					student by office	
10	02.08.2020	Relaxation of fees of all semesters during CoVID19 period	Online	Samik Ghosh	Referred to the Governing Body for consideration	05.08.2020
Session 2020-2021						
11	13.10.2020	Inability to submit the answer script in pdf within due time	Online	Priya Misra	She was allowed to resubmit again	16.10.2020
12	15.10.2020	Admission related issue	Online	Nilanjana Das	Her issue was resolved and admission was completed	16.10.2020
13	15.10.2020	Admission related issue	Online	Hufsana Khatun	Her issue was resolved and admission was completed	16.10.2020
14	15.10.2020	Admission related issue	Online	Alim Sk	His issue was resolved and admission was completed	16.10.2020
15	15.10.2020	Admission	Online	Rima Bittyer	Her issue	16.10.2020

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		related issue			was resolved and admission was completed	
16	15.10.2020	Admission related issue	Online	Sathi Biswas	Her issue was resolved and admission was completed	16.10.2020
17	03.11.2020	Deputation for Cycle Stand	Online	Chatra Sansad	Requirement was fulfilled	06.11.2020
18	13.11.2020	Relaxation of Tution Fees of Rs. 340/- for Sem-II students	Online	Sk Masud, SkSafikul Hossain, Soaib Aktar, Imarul Haque Mallik, SkSahzad	Referred to Governing Body for resolve and granted	16.11.2020
19	21.12.2020	Re-examination for internal assessment for Sem-II	Online	Nasiruddin Sk	He was allowed to appear in examination	23.12.2020
20	04.02.2021	Online answer script of exam sent to wrong email id	Online	Subhas Das	Student was allowed to resubmit	06.02.2021
21	15.03.2021	Reduction of form fill up fees of Sem-I	Online	Chatra Sansad	Referred to Governing Body and solved	18.03.2021
22	22.06.2021	Admission in	Online	Sayani Das	Her	25.06.2021

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		B.Ed on seat reserved for SC			admission was granted under SC category in B.Ed	
23	18.08.2021	Demand for more chairs and benches in union room	Online	Chatra Sansad	Granted and Fulfilled	19.08.2021
Session 2021-2022						
24	22.11.2021	Requirement of 1st, 2nd, 3rd year Routine	Online	Samik Ghosh	Fulfilled by concerned department	25.11.2021
25	24.11.2021	Demand for lowcost registration process	Online	Chatra Sansad	Suggested to Government Bangla Sahayata Kendra	26.11.2021
26	27.12.2021	Appeal for re-examination for Bengali Department Sem-III student due to road accident	Offline	Ashapura Das	She was allowed and the issue was forwarded to Bengali Department	29.12.2021
27	14.01.2022	Re-examination of Zoology internal assessment	Offline		Students were allowed to appear in exam	17.01.2022
28	04.04.2022	Lost Library Book	Offline	Purnima Pramanik	Referred to Morning	07.04.2022

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					Office Library for fine	
29	18.05.2022	Appeal for online examinations for sem 2,4,6 students of 2021-2022	Offline		Agenda was not granted by the college authority because it was not under college jurisdiction, it was under the purview of the university of burdwan	20.05.2022
Session 2022-2023						
30	24.05.2022	Appeal for online examinations for sem 2,4,6 students of 2021-2022	Offline		Agenda was not granted by the authority	27.05.2022
31	30.05.2022	Demand for students i-card for students of 2021-2022	Offline		Identity card was duly provided by concerned authority	01.06.2022
32	27.02.2023	Repairing of Computers	Offline	Subhajit Chakraborty	Was fulfilled by the authority	01.03.2023
33	27.02.2023	Repairing	Offline	Subhajit	Was fulfilled	01.03.2023

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		Student Union Room Wall		Chakraborty	by the authority	
34	11.05.2023	Re-examination of Internal assessment of Sem-4	Offline	Bibhas Das	Permission was granted by the authority	13.05.2023
Session 2023-2024						
35	04.07.2023	Principal's signature on Defence Scholarship Certificate for Sem-II students	Offline	Anindita Biswas	Appeal was granted and accepted	07.07.2023
36	04.08.2023	Reschedule for Admission of students who did not get admitted	Offline	Chatra Sansad	Forwarded to Governing Body for decision	07.07.2023
37	04.08.2023	Demand of on time classes in all departments of college	Offline	Chatra Sansad	Meeting was held accordingly and matter was solved	07.07.2023
38	26.09.2023	Problems related to academic and administrative process in all departments of college	Offline	Chatra Sansad	Discussion was done in meeting and resolved	29.09.2023
39	11.10.2023	Re-examination of B.A sem-II student	Offline	Rahul Mondal	He was allowed to appear in	14.10.2023

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					exam	
40	07.01.2024	Re-examination of internal assessment, Sem-III	Offline	Kumkum Debnath	Referred to the Exam Committee and was acted accordingly	10.01.2024
41	16.01.2024	Re-examination of internal assessment, Sem-III	Offline	Md. Asif Mollah	Referred to the Exam Committee and was acted accordingly	18.01.2024
42	16.01.2024	Re-examination of internal assessment, Sem-III Re-examination of internal assessment, Sem-III	Offline	Megha saha	Referred to the Exam Committee and was acted accordingly	18.01.2024
43	16.01.2024	Re-examination of internal assessment, Sem-III	Offline	Arbaj Hossain	Referred to the Exam Committee and was acted accordingly	18.01.2024
44	18.01.2024	Re-examination of internal assessment, Sem-III	Offline	Bappa Das	Referred to the Exam Committee and was acted accordingly	20.01.2024

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45	18.01.2024	Re-examination of internal assessment, Sem-III	Offline	Sudipta Majhi	Referred to the Exam Committee and was acted accordingly	20.01.2024
46	18.01.2024	Re-examination of internal assessment, Sem-III	Offline	Sanarul Islam	Referred to the Exam Committee and was acted accordingly	20.01.2024
47	18.01.2024	Re-examination of internal assessment, Sem-III	Offline	Rima Mondal	Referred to the Exam Committee and was acted accordingly	20.01.2024
48	18.01.2024	Re-examination of internal assessment, Sem-III	Offline	Sheikh Mustakin Hossain	Referred to the Exam Committee and was acted accordingly	20.01.2024
49	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Jeet Kumar Ghosh	Referred to the Exam Committee and was acted accordingly	25.01.2024
50	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Uttam Kumar Banerjee	Referred to the Exam Committee and was	25.01.2024

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					allowed	
51	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Subhasree Mukherjee	Referred to the Exam Committee and was allowed	25.01.2024
52	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Sudipta Santra	Referred to the Exam Committee and was allowed	25.01.2024
53	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Anup Kumar Banerjee	Referred to the Exam Committee and was allowed	25.01.2024
54	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Mandira Ghosh	Referred to the Exam Committee and was allowed	25.01.2024
55	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	AsrafulSk	Referred to the Exam Committee and was allowed	25.01.2024
56	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Puja Roy	Referred to the Exam Committee and was allowed	25.01.2024
57	22.01.2024	Re-examination	Offline	Amartya Roy	Referred to	25.01.2024

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		of internal assessment, Sem-III			the Exam Committee and was allowed	
58	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Bilkis Khatun	Referred to the Exam Committee and was allowed	25.01.2024
59	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	SouvickRajjak	Referred to the Exam Committee and was allowed	25.01.2024
60	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Ankita Biswas	Referred to the Exam Committee and was allowed	25.01.2024
61	22.01.2024	Re-examination of internal assessment, Sem-III	Offline	Chayan Banerjee	Referred to the Exam Committee and was allowed	25.01.2024
62	24.01.2024	Re-examination of internal assessment, Sem-III	Offline	Salauddin Ahmed	Referred to the Exam Committee and was allowed	27.01.2024
63	02.02.2024	Re-examination of internal assessment, Sem-III	Offline	Akash Chakraborty	Referred to the Exam Committee and was	05.02.2024

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					allowed	
64	08.02.2024	Re-examination of internal assessment, Sem-III	Offline	Anamika Majhi	Referred to the Exam Committee and was allowed	10.02.2024
65	12.02.2024	Re-examination of B.A Sem-5	Offline	Apurba Pal	Referred to the Exam Committee and was allowed	15.02.2024
66	17.02.2024	Re-examination of internal assessment, Sem-III	Offline	Sujay Ghosh	Referred to the Exam Committee and was allowed	20.02.2024
67	21.02.2024	Re-examination of internal assessment, Sem-III	Offline	Souvick Majhi	Referred to the Exam Committee and was allowed	23.02.2024
68	27.03.2024	Appeared in Internal but ABSENT in Result Mark Sheet	Offline	BasiruddinSk	Matter was intimidated to the University	29.03.2024
69	27.03.2024	Appeared in Internal but ABSENT in Result Mark Sheet	Offline	Astam Ghosh	Matter was intimidated to the University	29.03.2024
70	30.03.2024	Re-examination	Offline	Subhajit Singh	Referred to	01.04.2024

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		of internal assessment, Sem-I			the Exam Committee and was allowed	
71	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Dona Majhi	Referred to the Exam Committee and was allowed	04.04.2024
72	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Susuma Majhi	Referred to the Exam Committee and was allowed	04.04.2024
73	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Rajen Sk	Referred to the Exam Committee and was allowed	04.04.2024
74	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Bilkis Khatun	Referred to the Exam Committee and was allowed	04.04.2024
75	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Musrekina Khatun	Referred to the Exam Committee and was allowed	04.04.2024
76	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Hasina Khatun	Referred to the Exam Committee and was	04.04.2024

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					allowed	
77	01.04.2024	Re-examination of internal assessment, Sem-I	Offline	Rajib saha	Referred to the Exam Committee and was allowed	04.04.2024
78	02.04.2024	Re-examination of internal assessment, Sem-I	Offline	Rupali Khatun	Referred to the Exam Committee and was allowed	04.04.2024
79	02.04.2024	Re-examination of internal assessment, Sem-I	Offline	Ayesha Khatun	Referred to the Exam Committee and was allowed	04.04.2024
80	03.04.2024	Re-examination of internal assessment, Sem-I	Offline	Anirban Dutta	Referred to the Exam Committee and was allowed	06.04.2024
81	05.04.2024	Re-examination of internal assessment, Sem-I	Offline	Rahul Tanti	Referred to the Exam Committee and was allowed	08.04.2024
82	05.04.2024	Re-examination of internal assessment, Sem-I	Offline	Md. Rajibul Hassan	Referred to the Exam Committee and was allowed	08.04.2024
83	17.04.2024	Re-examination	Offline	Hemanta Pal	Referred to	19.04.2024

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		of internal assessment, Sem-I			the Exam Committee and was allowed	
84	19.04.2024	Re-examination of internal assessment, Sem-I	Offline	Joyeta Debnath	Referred to the Exam Committee and was allowed	22.04.2024
85	29.04.2024	Irregular Classes and Problem regarding question paper for internal assessment	Offline		Re-examination was taken and referred to exam committee	02.05.2024
86	28.05.2024	Appeal for extra time in exam for physically handicapped	Offline	Masud Sk	Forwarded to the office and the student was allowed	31.05.2024
87	08.06.2024	Re-examination of Internal Assessment Sem-I	Offline	Piu Pal	Referred to the exam committee and she was allowed	01.06.2024
88	11.06.2024	Appeal of appearing in final exam whereas Absent in Internal	Offline		Referred to the exam committee and was allowed	14.06.2024
89	15.06.2024	Re-examination of Internal, Sem-I student	Offline	Sunita Sutradhar	Referred to the exam committee and was	18.06.2024

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					allowed	
90	27.06.2024	Appeal for Extra time and scribe Arpan Dutta to assist physically handicapped student, Sem-I	Offline	Nayana Das	Forwarded to the office and was allowed	29.06.2024
91	28.06.2024	Re-examination of Internal, Sem-I student	Offline	Amiya Das	Referred to the exam committee and was allowed	01.07.2024
92	01.07.2024	Appeal for extra time for physically handicapped student	Offline	Aloke Kumar Das	Forwarded to the office and was allowed	04.07.2024
93	11.07.2024	Appeal for permission to rejoin the department classes of Sem-2 after long absence	Offline	Mollah Najirul Islam	He was allowed by the authority	13.07.2024

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Topic: SPECIAL LECTURE ON MANAGEMENT OF GRIEVANCE'S, DISSATISFACTION
COMPLAIN AND GRIEVANCE

Organized by: IQAC & Grievance Redressal Cell Katwa College

Date: 05.08.2019

Time: 12 Noon

Venue: College Auditorium

Speaker: Dr. Nirmalendu Sarkar (Principal, Katwa College)

Mita Roy Brahmachari (SACT, Department of Geography, Katwa College)

No. of Participants: 24

NOTICE

All students of Katwa college and faculties concerned are hereby informed to be present in the Auditorium Hall, Katwa College on 5.8.2019 at 12 PM for a SPECIAL LECTURE ON MANAGEMENT OF GRIEVANCES, DISSATISFACTION COMPLAIN AND GRIEVANCE organized by the Grievance Redressal Cell & IQAC, Katwa College to make it a success.

SPEAKER

Prof. Mita Roy Brahmachari

Department of Geography

Katwa College

PRINCIPAL

N. Sarkar
Principal
Katwa College
Katwa, Purba Bardhaman

Dr. Nirmalendu Sarkar

3.8.2019


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KATWA COLLEGE

Katwa : Purba Bardhaman



Date : 12.8.2019

**REPORT OF SPECIAL LECTURE ON MANAGEMENT OF GRIEVANCE,
DISSATISFACTION COMPLAINS AND GRIEVANCES**

Introduction : A special lecture was organized on the Management of Grievance ,Dissatisfaction Complains and Grievances by the Grievance Redressal Cell & IQAC, Katwa College on 5.8.2019 in the Auditorium Hall, Katwa College meant- 1) to promote awareness amongst students, faculties and concerned other stakeholders on how to handle grievances related to academic, administrative or behavioural issues, 2) provide students a platform to voice for their concerns to seek redressal for any injustices or problems they face and resolve them with ease, 3) to develop a culture of understanding 4) and to promote student friendly service .

The lecture was delivered by Prof. Mita Roy Brahmachari ,Faculty member, Dept. of Geography, Katwa College well known for her experiences and expertise in dealing such cases to solve them with satisfaction of all parties concerned .

Event Overview : The program started at 12 PM in the Auditorium Hall with a short introductory speech on the purpose of the program by the Principal, Katwa College , Dr. Nirmalendu Sarkar . A total number of 24 students from various departments of the college participated to attend the lecture, which reflected their concern and growing awareness towards such issues they face within their academic period inside the college and social impact on their education .

Interactive Session : A fifteen minute interactive session was accommodated at the end of the lecture session where the audience took great interest raising pertinent questions and exchanging their views with the speaker .Questions ranged from the role of institution ,students union and teachers in resolving their issues ,challenges students face in filing complains, delay in the process and desirable outcomes.

Conclusion : In conclusion ,the special lecture on management of grievance ,dissatisfaction complains and grievance proved to be highly informative ,enlightening to the students where they got an opportunity to know the exact process on how to address , handle and get solutions of their problems at the end . Apart from it they had a proper understanding of the method for filing their grievances at the right time ,right place to the right person.The session concluded with a vote of thanks on behalf of Katwa College & IQAC to our resource person speaker Madam Mita Roy Brahmachari, students, teachers and others present there by the Principal, Katwa College Dr. Nirmalendu Sarkar for the cooperation of all and their active participation in such program.

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Katwa College

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Principal
Katwa College



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Outcome : Prof. Mita Roy Brahmachari commenced the session by emphasizing on the need of awareness of all concerned , patience ,understanding and compassion towards all, follow the code of conduct ,not trigger any violence towards anyone, accept the changes in the total system over the years, challenges usually student faces in college and the importance of Grievance Redressal Cell in finding solutions. She also gave examples as references in real life situation and their successful outcomes.

Report submitted by
(Mita Roy Brahmachari)
Faculty Member, Department of Geography,
Katwa College
Dated : 19.8.2019

NSGAKR
19/08/2019

Principal
Katwa College
Katwa, Purba Bardhaman

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Principal
Katwa College



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Katwa College
Katwa * Purba Bardhaman

**SPECIAL LECTURE ON MANAGEMENT OF
GRIEVANCE'S, DISSATISFACTION COMPLAIN
AND GRIEVANCE**

Speaker : Dr. Nirmalendu Sarkar(Principal, Katwa College)
Mita Roy Brahmachari
Faculty Member, Katwa College.

Date : 05.08.2019 * Time : 12.00PM * Place : Auditorium Hall

ORGANIZED BY : GRIEVANCE REDRESSAL CELL & IQAC KATWA
COLLEGE



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Coordinator
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Principal
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॥विद्ययाविन्दतेऽमृतम्॥

Date: 01.03.2022

Time: 11 AM

Venue: College Auditorium

Speaker: Utpal Das (Co-Ordinator, IQAC, Katwa College)

Mita Roy Brahmachari (SACT, Department of Geography, Katwa College)

No. of Participants: 25

NOTICE

All students of Katwa college and faculties concerned are hereby informed to be present in the Auditorium Hall , Katwa College on 1.3.2022 at 11 AM for a special AWARENESS PROGRAM ON GRIEVANCE REDRESSAL MECHANISM organized by the Grievance Redressal Cell & IQAC, Katwa College to make it a success.

SPEAKERS :

Prof. Utpal Das

Coordinator, IQAC ,Katwa College

& Prof. Mita Roy Brahmachari

Department of Geography

Katwa College

PRINCIPAL

Principal
KATWA COLLEGE *Katwa College*
Dr. Nirmalendu Sarkar, *Katwa, Purba Bardhaman*

27.2.2022

Signature of the IQAC Coordinator

**Coordinator
IQAC
Katwa College**

Signature of the Principal

**Principal
Katwa College**



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KATWA COLLEGE

Katwa : Purba Bardhaman



Date : 6.3.2022

REPORT OF AWARENESS PROGRAM ON GRIEVANCE REDRESSAL MECHANISM

Introduction : On 1.3.2022 an Awareness program on Grievance Redressal Mechanism was organized by the Grievance Redressal Cell & IQAC ,Katwa College in the Auditorium Hall ,Katwa College that aimed at – 1) to providing both students & faculties information about the provisions to record complaints posed by students related to academic ,resources and personal grievances freely and frankly without any fear of discrimination., 2) to redress the problems reported by the students of the institution 3) to keep harmony amongst staff, students ,parents & authority of the institution.4) to inculcate moral values to students and how to address their problems along maintaining proper code of conduct .

The lecture was delivered by Prof. Mita Roy Brahmachari ,Faculty member, Dept. of Geography ,Katwa College well known for her expertise in solving problems ,having patience and student friendly nature to deal with people on compassionate ground along maintaining the rules of the institution. The second session was conducted by Prof. Utpal Das, Convenor, IQAC, Katwa College, who inspired his pupils to be more open and vocal regarding their grievances, aware of the procedure of addressing complains, take help and assistance of students union in resolving their issues and be cordial to all, have patience during the entire process.

Event Overview : The lecture began at 11 AM in the Auditorium Hall with an introductory speech on the purpose of the program by the Principal, Katwa College , Dr. Nirmalendu Sarkar . A total number of 25 students from various streams attended the lecture, which reflected the need of awareness amongst students & their interest to seek help in resolving their varied issues in real life circumstances.

Interactive Session : The audience actively participated in the session ,raising pertinent questions and engaging in constructive discussion with the speaker. The interactions were mainly to discuss issues related to their exams , result publication ,library books, syllabus & class related matters.

Conclusion : In conclusion ,the awareness program on Grievance Redressal Mechanism proved to be helpful and interesting to our students at the end, making them eager to know more about their rights ,method or procedure of redressal & seek solution . The session concluded with a vote of thanks on behalf of Katwa College & IQAC to our resource person speaker Prof. Mita Roy Brahmachari, students ,teachers and all others present there by our Principal ,Katwa College, Dr. Nirmalendu Sarkar for their active participation in such program.

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Coordinator
IQAC
Katwa College

Signature of the Principal

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Outcome : Prof. Mita Roy Brahmachari commenced the whole session by drawing examples from the past and how students can reach desirable outcomes at the end. She emphasized on the active cooperation from students end along making them aware of their code of conduct inside college premises while dealing with teachers or authority to get proper results, have harmonious relationship with everyone concerned.

Report submitted by
(Mita Roy Brahmachari)
Faculty Member, Department of Geography,
Katwa College
Dated : 8.3.2022

NSGKA
08/12/22
Principal
Katwa College
Katwa, Purba Bardhaman



Katwa College
Katwa * Purba Bardhaman

AWARENESS PROGRAM ON GRIEVANCE REDRESSAL MECHANISM

Speaker : Utpal Das(Co-ordinator, IQAC, Katwa College)
Mita Roy Brahmachari
Faculty Member, Katwa College
Date : 01.03.2022 * Time : 11.00AM * Place : Auditorium Hall.

ORGANIZED BY : GRIEVANCE REDRESSAL CELL & IQAC KATWA COLLEGE



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Principal
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AWARENESS PROGRAM ON GRIEVANCE REDRESSAL MECHANISM DATE : 01.03.2022

- 1) Sumita Chakraborty AP/211824
- 2) Mandira Das AP/210628
3. Mitali Haldan AP/210745
- 4) Rimps Sardar AP/211237
- 5) Sonali Sardar AP/211651
- 6) Pija Basu AP/211040
- 7) Khadija Khatun AP/210580
- 8) Moumita Sarkar AP/210797
- 9) Rinu Mondal AP/211251
- 10) Neha Pal AP/210867
- 11) Priyanka Samanta AP/211032
- 12) Moumita Singha AP/210798
- 13) Aindrilla Nath AP/210031
- 14) Khadija Khatun AP/210579
15. Soheli Khatun AP/211625
- 16) Moniom Khatun AP/210770
- 17) Sumabi Ghosh AP/212159
- 18) Poo Mojhi AP/212142
- 19) Shyamashri Bakshi AP/212241
- 20) Shalini Debnath AP/211496
- 21) Anwesha Dey AP/210231
- 22) Shirin Ebadi AP/211531
- 23) Aliyan Khatun AP/210059
- 24) Pija Mondal AP/211045
- 25) Piu Pal AP/210954

ASGKAR
01/03/2022

Principal's Office
Katwa College

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Topic: Special Lecture on Significant Milestone Grievance Redressal

Organized by: IQAC & Grievance Redressal Cell Katwa College

Date: 07.09.2022

Time: 10 AM

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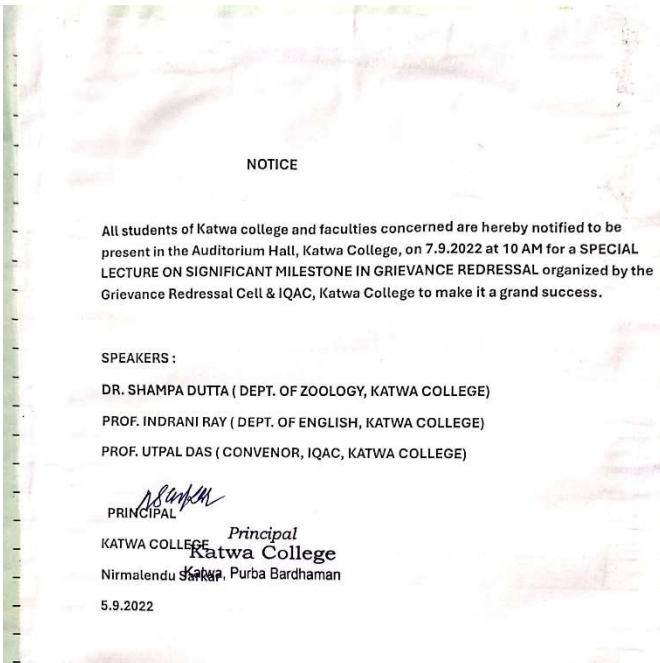
Venue: College Auditorium

Speaker: Utpal Das (Co-Ordinator, IQAC, Katwa College)

Indrani Ray (Assistant Professor, Department of English)

Dr. Shampa Dutta (Assistant Professor, Department of Zoology)

No. of Participants: 46



Signature of the IQAC Coordinator

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Katwa College
Katwa, Purba Bardhaman
REPORT
Date : 12.09.2022
Topic: Special Lecture on Significant Milestone in Grievance Redressal

Introduction : On 7th September 2022, a special lecture titled 'Special Lecture on Significant Milestone in Grievance Redressal'. The lecture, organized by the IQAC and Grievance redressal Cell, Katwa College.

Event Overview : The lecture began at 10:00 am at the college Auditorium. A total of 46 participants attended from various departments across the college, reflecting a diverse audience keen on understanding the topic's relevance in contemporary society.

Interactive Session : The audience actively participated in the session, raising pertinent questions and engaging in constructive dialogue with the speaker. The interaction primarily focussed on achievements, awards and significant milestones obtained in the different cases and issues addressed to the grievance redressal cells in the different colleges. The grievances include - making admission on merit basis, irregularity in admission process, admission refusal, non-publication of prospectus, demand of undue money in case of subject change, violation in reservation policies, non-payment or delay in paying of scholarships, delay in conduct of examinations, hostel facilities etc.

Conclusion: In conclusion the programme was proved to be helpful, boosting their awareness of different issues they face in college life.

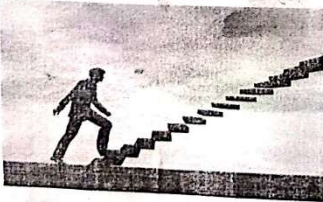
Outcome : Prof. Indrani Ray, Dr. Shampa Dutta and the Convenor of IQAC, Katwa College Prof. Utpal Das commenced the whole session drawing examples from the past and how issues were addressed and resolved to get desirable outcomes. Speakers emphasized on students' cooperation in dealing the matters abiding by the code of conduct inside college premises while dealing with the teachers and authority to establish harmonious relationships with everyone concerned.

Report Submitted by
Dr. Shampa Dutta – Faculty member, Dept. Of Zoology, KC
Prof. Indrani Ray – Faculty member, Dept.Of English, KC
Prof. Utpal Das – Convenor, IQAC, Katwa College
Dated 14.09.2022

Relevant Picture :

NSG/KC
14/09/2022

Principal
Katwa College
Katwa, Purba Bardhaman



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Katwa College

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Principal
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Katwa College
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SPECIAL LECTURE ON SIGNIFICANT MILESTONE IN GRIEVANCE REDRESSAL

Speaker : Utpal Das(Co-ordinator, IQAC, Katwa College)
Indrani Ray &
Dr. Shampa Dutta
Faculty Member, Katwa College

Date : 07.09.2022 * Time : 10.00AM * Place : Auditorium Hall

ORGANIZED BY: GRIEVANCE REDRESSAL CELL & IQAC KATWA COLLEGE



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SPECIAL LECTURE ON SIGNIFICANT MILESTONES IN GRIEVANCES			SPECIAL LECTURE ON SIGNIFICANT MILESTONES IN GRIEVANCE		
KATWA COLLEGE KATWA PURBA BURDWAN			KATWA COLLEGE KATWA PURBA BURDWAN		
NO	NAME	SIGNATURE	SL NO	NAME	SIGNATURE
1	Puspita Mondal.	Puspita Mondal	28	Rupa Haldar.	Rupa Haldar
2	Kerima Khatun	Kerima Khatun	29	Samia Sultana	Samia Sultana
3	Piu Dey.	Piu Dey	30	Sumita Das.	Sumita Das
4	Lisha Choudhury	Lisha Choudhury	31	Aditi Majumdar.	Aditi Majumdar
5	Rupa Pal	Rupa Pal	32	Sulima Khatun.	Aditi Majumdar
6	Mesammat Sabana Khatun	Mesammat Sabana Khatun	33	Aspita Bhattacharya.	Aspita Bhattacharya
7	Majmura Khatun.	Majmura Khatun	34	Dipa Mondal	Dipa Mondal
8	Ashpa Ghosh.	Ashpa Ghosh	35	Thuma Majhi	Thuma Majhi
9	Radha Sankar.	Radha Sankar	36	Shilpa Majhi	Shilpa Majhi
10	Suvarnil Ghosh.	Suvarnil Ghosh	37	Rina pramanik.	Rina pramanik
11	Dipti Ghosh.	Dipti Ghosh	38	Priyanka Khatun	Priyanka Khatun
12	Purabi Saha.	Purabi Saha	39	Gouri Ghosh.	Gouri Ghosh
13	Aditya Saha.	Aditya Saha	40	Poulami Pal.	Poulami Pal
14	Anurima Karanakar.	Anurima Karanakar	41	Mousumi Mondal.	Mousumi Mondal
15	Rahima Khatun	Rahima Khatun	42	Bidhi Majumdar.	Bidhi Majumdar
16	Sankita Biswas	Sankita Biswas	43	Koyel Haldar.	Koyel Haldar
17	Bulbuli Majhi.	Bulbuli Majhi	44	Laboni Garai	Laboni Garai
18	Tilki Debusth.	Tilki Debusth	45	Sumita Ghosh.	Sumita Ghosh
19	Shilpa Das	Shilpa Das	46	Sujata Ghosh.	Sujata Ghosh
20	Mammi Thandaz.	Mammi Thandaz	47		
21	Sumita Mondal.	Sumita Mondal	48		
22	Koyel pramanik	Koyel Pramanik	49		
23	Sobhi Hazra.	Sobhi Hazra	50		
24	Rachana Ghosh.	Rachana Ghosh	51		
25	Sutrisna Ghosh.	Sutrisna Ghosh	52		
26	Sobita Yasmin.	Sobita Yasmin	53		
27	Banabhi Ghosh.	Banabhi Ghosh	54		

Topic: INTERACTIVE LECTURE ON KEY FEATURES OF GOOD GRIEVANCE HANDLING PROCEDURE
Organized by: IQAC & Grievance Redressal Cell Katwa College

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Katwa College

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Principal
Katwa College



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Date: 14.08.2023

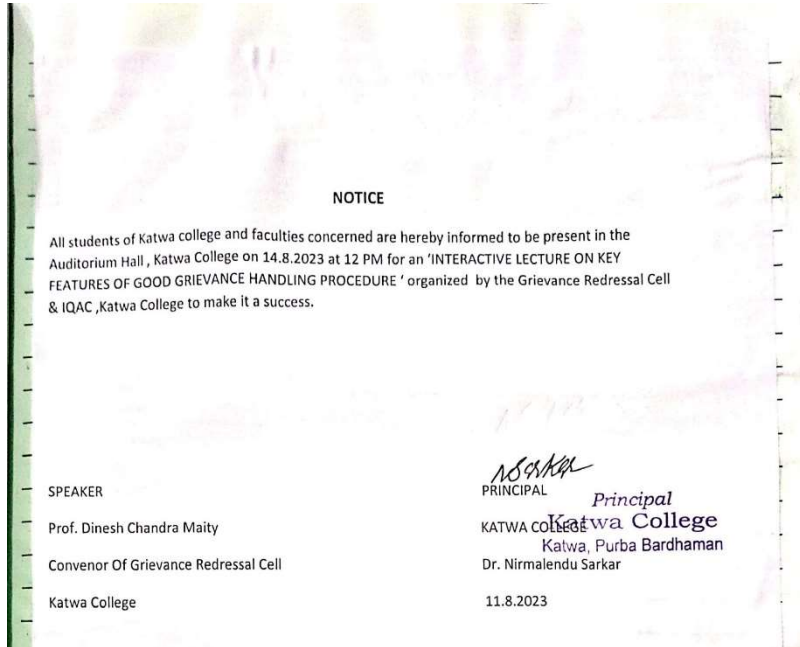
Time: 12 Noon

Venue: College Auditorium

Speaker:Dr. Nirmalendu Sarkar(Principal, Katwa College)

Dr. Dinesh Maity (Assistant Professor, Department of Chemistry Katwa
College)

No. of Participants: 51





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Principal
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Katwa College
Katwa, Purba Bardhaman

Date : 16.08.2023

REPORT

Topic: Interactive Lecture on Key Features of Good Grievance Handling Procedure

Introduction : On 14th August 2023, a special lecture titled 'Interactive Lecture on Key Features of Good Grievance Handling Procedure'. The lecture, organized by the IQAC and Grievance redressal Cell, Katwa College.

Event Overview : The lecture began at 12:00 noon at college Auditorium. A total of 51 participants attended from various departments across the college, reflecting a diverse audience keen on understanding the topic's relevance in contemporary society.

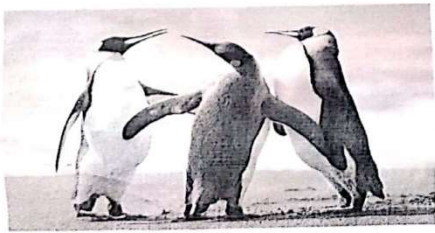
Interactive Session : The audience actively participated in the session, raising pertinent questions and engaging in constructive dialogue with the speaker.

Conclusion: In conclusion, the special lecture proved to be an enlightening event which made the participants rethink the traditional way of grievance handling procedure. The session concluded with a call to action for students and teaching, non-teaching staff to advocate for gender equality and social security.

Outcome : Dr. Dinesh Maity commenced the session by emphasizing the importance and fulcrum roles played by a grievance redressal body of an institution to protect the social security, sovereignty of all stakeholders of the institution. He added some effective and quicker wayouts to combat various grievance issues which can be incorporated in the college's grievance cell activity roster as well.

Report Submitted by
(Dr. Dinesh Maity)
Faculty Member, Morning Section, Katwa College
Dated 17.08.2023

Relevant Picture :



ASakth
17/08/2023
Principal
Katwa College
Katwa, Purba Bardhaman

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Coordinator
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Katwa College

Signature of the Principal

Principal
Katwa College




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Katwa College
Katwa * Purba Bardhaman

**INTERACTIVE LECTURE ON KEY FEATURES
OF GOOD GRIEVANCE HANDLING
PROCEDURE**

Speaker : Dr. Nirmalendu Sarkar (Principal, Katwa College)
Dinesh Maity (Faculty Member, Katwa College)

Date : 14.08.2023 * Time : 12.00PM * Place : Auditorium Hall

ORGANIZED BY : GRIEVANCE REDRESSAL CELL & IQAC KATWA
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Katwa College**

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Katwa College**



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INTERACTIVE LECTURE ON KEY FEATURES OF GOOD GRIEVANCE
KATWA COLLEGE KATWA PURBA BURDWAN
DATED: 14-9-2023

SL NO	NAME	SIGNATURE
1	Roshma khatoon	Roshma Khatoon
2	Mafuja khatoon	Mafuja Khatoon
3	Rinki khatoon	Rinki Khatoon
4	Riya Hossain	Riya Hossain
5	Sabana khatoon	Sabana Khatoon
6	Jesmin khatoon	Jesmin Khatoon
7	Sania Sultana khatoon	Sania Sultana Khatoon
8	Salma Sultana	Salma Sultana
9	Indira Das	Indira Das
10	Sahamina khatoon	Sahamina Khatoon
11	Ayesha khatoon	Ayesha Khatoon
12	Deblina Saha	Deblina Saha
13	Sanchita Gaiti	Sanchita Gaiti
14	Keya Majumdar	Keya Majumdar
15	Disha Ghosh	Disha Ghosh
16	Doyle Majhi	Doyle Majhi
17	Anindita pal	Anindita Pal
18	Keya Thander	Anindita Keya Thander
19	Susmita Nayek	Susmita Nayek
20	Anamya Bhattacharya	Anamya Bhattacharya
21	Labani Saha	Labani Saha
22	Sangita Mondal	Sangita Mondal
23	Taniya Sultana	Taniya Sultana
24	Ishika Das	Ishika Das
25	Rumpa khatoon	Rumpa Khatoon
26	Sohana parvin	Sohana Parvin
27	Monalisa parvin	Monalisa Parvin

Principal
Katwa College
Katwa, Purba Bardhaman

INTERACTIVE LECTURE ON KEY FEATURES OF GOOD GRIEVANCE
KATWA COLLEGE KATWA PURBA BURDWAN
DATED: 14-9-2023

SL NO	NAME	SIGNATURE
28	Khadija khatoon	Khadija Khatoon
29	Sima Mondal	Sima Mondal
30	Kabita Das	Kabita Das
31	Anuradha Gonal	Anuradha Gonal
32	Duya Majhi	Duya Majhi
33	Dipansita Mashi	Dipansita Mashi
34	Banmali Baskit	Banmali Baskit
35	Doyle Modak	Doyle Modak
36	Piu Ghosh	Piu Ghosh
37	Anisha chowdhury	Anisha Chowdhury
38	Priyanka chowdhury	Priyanka Chowdhury
39	Sanchita chowdhury	Sanchita Chowdhury
40	Susmita Das	Susmita Das
41	Ampita Ghosh	Ampita Ghosh
42	Sabana jesmin khan	Sabana Jesmin Khan
43	Kakuli Sontra	Kakuli Sontra
44	Mehbuba sultana	Mehbuba Sultana
45	Mousmita Ruidas	Mousmita Ruidas
46	Nosima khatoon	Nosima Khatoon
47	Korabi Mondal	Korabi Mondal
48	Mousumi khatoon	Mousumi Khatoon
49	Manijam khatoon	Manijam Khatoon
50	Baisakhi Banerjee	Baisakhi Banerjee
51	Armina khatoon	Armina Khatoon
52		
53		
54		

Principal
Katwa College
Katwa, Purba Bardhaman

Signature of the IQAC Coordinator

Coordinator
IQAC
Katwa College

Signature of the Principal

Principal
Katwa College